

CONNECT AND COLLECT WITH PAY BY TEXT

Research shows that customers are more likely to reply to text messages than email or phone calls. With Everyware, agents can exchange messages with customers and easily send secure Pay by Text messages to collect payments faster than ever.

- ✓ Boost collection and recovery success rates
- ✓ View agent message exchanges with all customers in one place
- ✓ Give customers a secure and convenient payment option
- ✓ Set automatic due date and past due reminder texts
- ✓ Build relationships through personalized two-way-messaging
- ✓ Set up recurring payment plans or collect one-time credit card payments
- ✓ Works alongside existing systems, optional API
- ✓ Mobile number verification and payment validation
- ✓ Advanced Fraud Detection Suite (AFDS)
- ✓ Safe and secure: PCI compliant and HIPAA certified

PAYMENT & MESSAGING PLATFORM

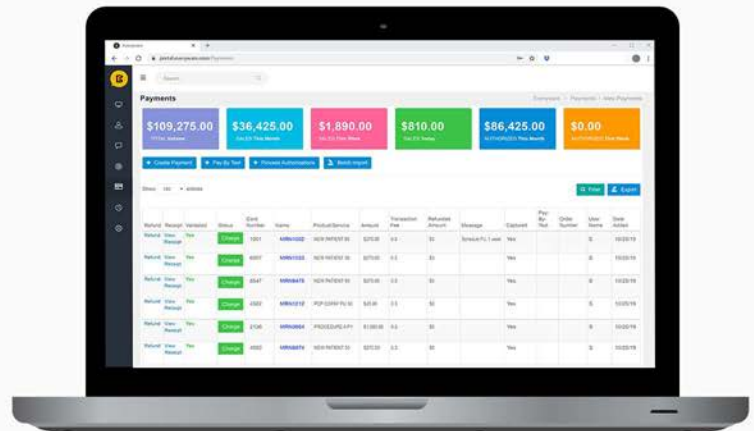
Everyware enables you to connect through two-way text messaging and easily collect customer payments via secure Pay by Text links. Send receipts, due date reminders, appointment alerts, AI-powered auto-responses, promotional and customer appreciation campaigns. All mobile numbers are validated and payments are verified through this safe and user-friendly platform.

Payment Module

Manage all text payments centrally with ease

Features

- ✔ Issue instant refunds
- ✔ Send one-time payment texts
- ✔ See payments add up in real-time
- ✔ Manage payment plans and subscriptions
- ✔ Export payment reports to Excel, PDF, CSV
- ✔ View daily, weekly, monthly payment activity
- ✔ Timesaving batch billing with auto due date reminders



Messaging Module

Connect with two-way text messaging

- ✔ Monitor all messaging activity across agents
- ✔ View message volume and response times
- ✔ Create custom tags and activity statuses for contacts
- ✔ Manage multiple conversations at once
- ✔ Set up quick-reply templates for common questions
- ✔ Share your dedicated messaging number
- ✔ Route messages to the appropriate departments
- ✔ Spanish-English translation

